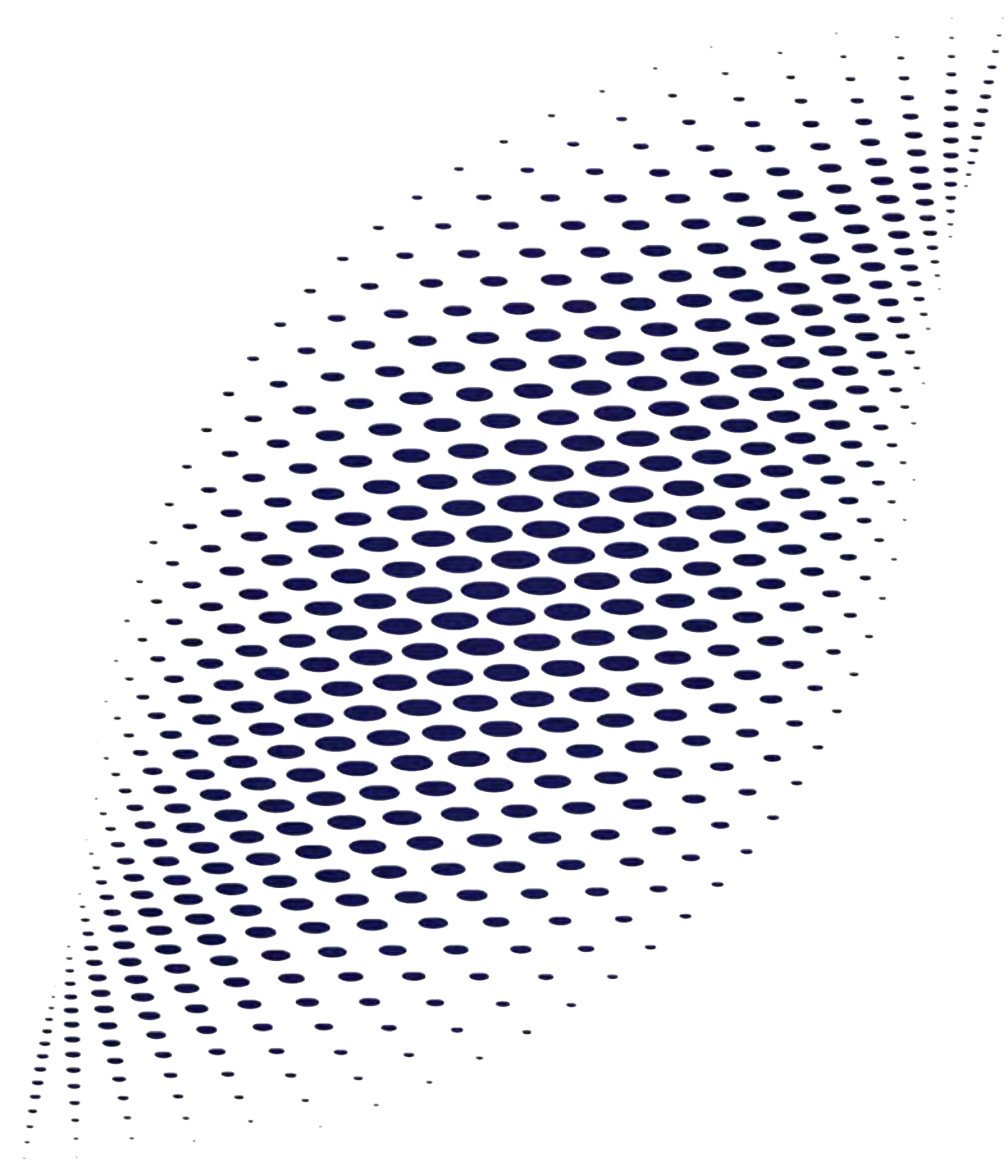


FORD **TOURNEO CONNECT / TRANSIT** **CONNECT Supplement**



Supplement
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This supplement contains information on modifications and additions that have been made since the Owner's Manual was printed. The section "Introduction to the FORD Assistant" replaces the corresponding section in the FORD TOURNEO/TRANSIT CONNECT and TOURNEO/TRANSIT CONNECT PHEV Owner's Manuals, Edition 11.2025.

Please refer to the other parts of the Owner's Manual for all other information, descriptions and data relating to the operation and maintenance of your vehicle as well as important information concerning your own safety and the safety of your passengers.

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Introduction to the Ford Assistant

You can use the Ford Assistant to operate certain functions and retrieve information by means of voice commands. When using the Ford Assistant, you are interacting with artificial intelligence (AI).

Is the vehicle equipped with the Ford Assistant?

The vehicle is equipped with the Ford Assistant if the corresponding app is available in your Infotainment system: **Ford Assistant** .

Features of the Ford Assistant

Depending on the system language set in the Infotainment system and your country, the Ford Assistant is available offline or online.

You can see whether the Ford Assistant is online on the welcome page of the Ford Assistant app.

The number of languages available in your country depends on the country in question.

Voice commands

The Ford Assistant only recognises voice commands in the system language set in the Infotainment system.

Depending on the system language, voice commands can be formulated freely and in colloquial language. Depending on the system language, the statement "I'm cold" will lead to the temperature in the vehicle being increased, for example.

In some system languages, the voice commands must be formulated according to a certain pattern in order to guarantee recognition, e.g. "Navigate to [Town, Street name, House number]".

Depending on the system language, voice commands that are evaluated online permit optimised searches for points of interest or requests relating to various categories, e.g. the weather.

Opening suggested voice commands

The suggestions may vary depending on the system language or online mode.

1. Open the app overview and tap **Ford Assistant**  **Tips**.

Opening the overview of basic functions

Voice commands for cancelling or pausing the Ford Assistant can be found in the overview of basic functions, for example.

1. Open the app overview and tap **Ford Assistant**  **Tips**  **Basic functions**.



Test the Ford Assistant before starting a journey in order to familiarise yourself with the function.



You can start the Ford Assistant in various ways, e.g. by saying an activation command.



Further information on the Ford Assistant can be found in the Ford Assistant app under **Ford Assistant**  **Tips**  **Basic functions**.



Customer information

Product recycling



Fig. 1 Triman logo and Infotri symbol.

 The Triman logo and the Infotri symbol contain important sorting information for end consumers.





